



NUPAY

A DIVISION OF ALTRON



NuPay: Strike Date Analysis report – v1.4



Strike Date Analysis report

- ✓ The Strike Date Analysis report was created to assist Merchant's identify the best strike date to consider when loading a debit order against a consumer's bank account. The information contained in the report is based on data that NuPay has on record, for the specific consumer, which is stored in the NuPay database only.

Benefits of the Strike Date Analysis report

- ✓ This feature is available on the NuPayments website for all MPS and DebiCheck merchants.
- ✓ It can be accessed via the Homepage, see Fig 1.1 (not applicable to MPS) as well as under Management reports, see Fig 1.2.
- ✓ This report will allow merchants to view all disputes, failed, successful, suspended (not applicable to MPS) and cancelled transactions that are linked to the consumer's ID number.
- ✓ It is not a credit bureau report and as such, the report will not display any merchant's business details.
- ✓ There is a search button available to select a specific bank account number linked to the consumer's ID number.
- ✓ The merchant will be billed a nominal fee of R1.50 (excl vat) every time they click to use the Strike Date Analysis functionality, which is about a fraction of generating a bureau report.

Note:

- ✓ Making use of this report is not compulsory, and the merchant can continue to load mandates as per normal, if they do not access the report.
- ✓ Merchants must obtain the consent from the consumer to generate the report, refer to Fig 2.

How to access the Strike Date Analysis report?

Below is a step-by-step quick guide to assist a merchant to access the report.

Step 1:

Option 1: Select Strike Date Analysis from the menu on the Homepage (DebiCheck merchants only), see Fig 1.1

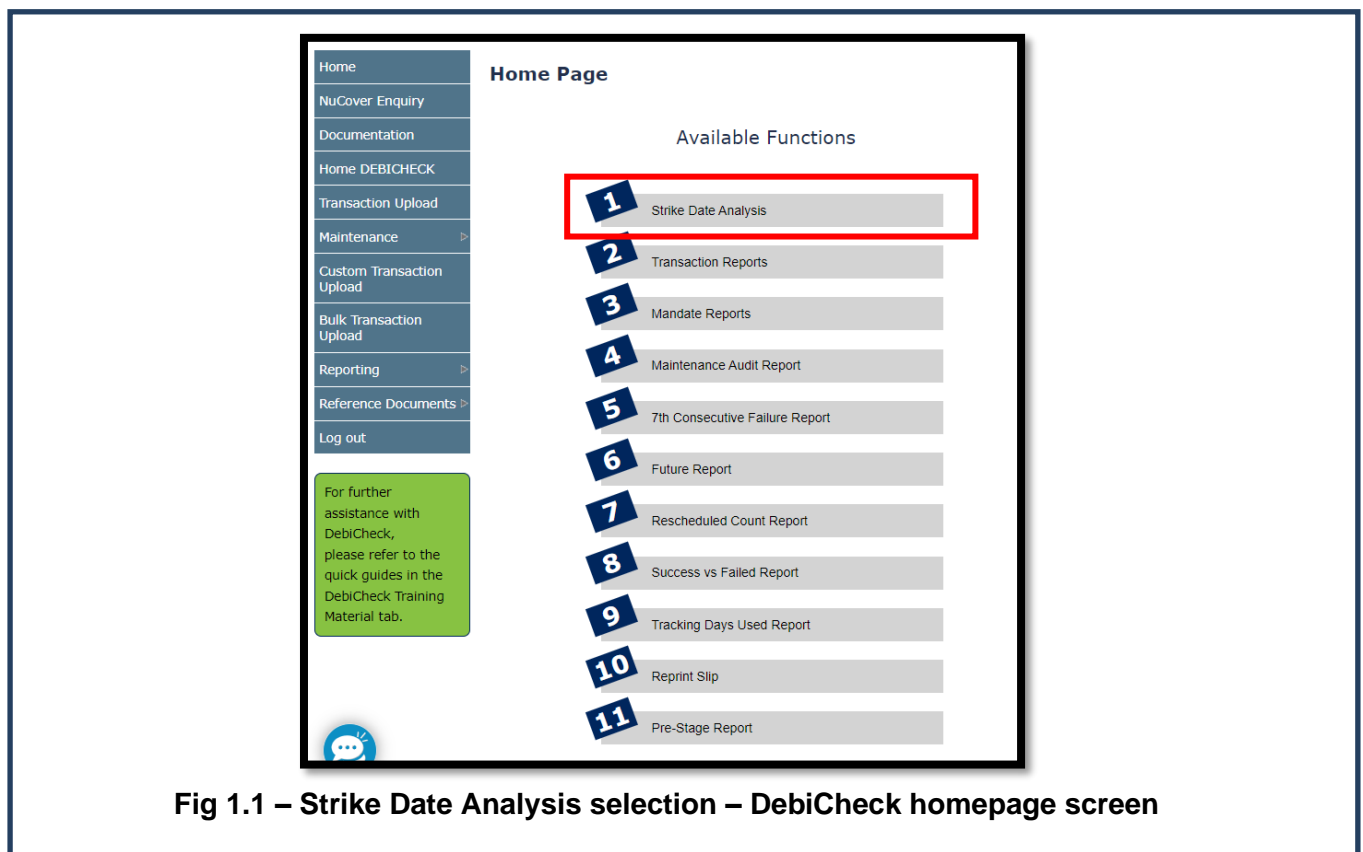


Fig 1.1 – Strike Date Analysis selection – DebiCheck homepage screen

Option 2: Select Reporting, **Management Report**, Strike Date Analysis Report, see Fig 1.2

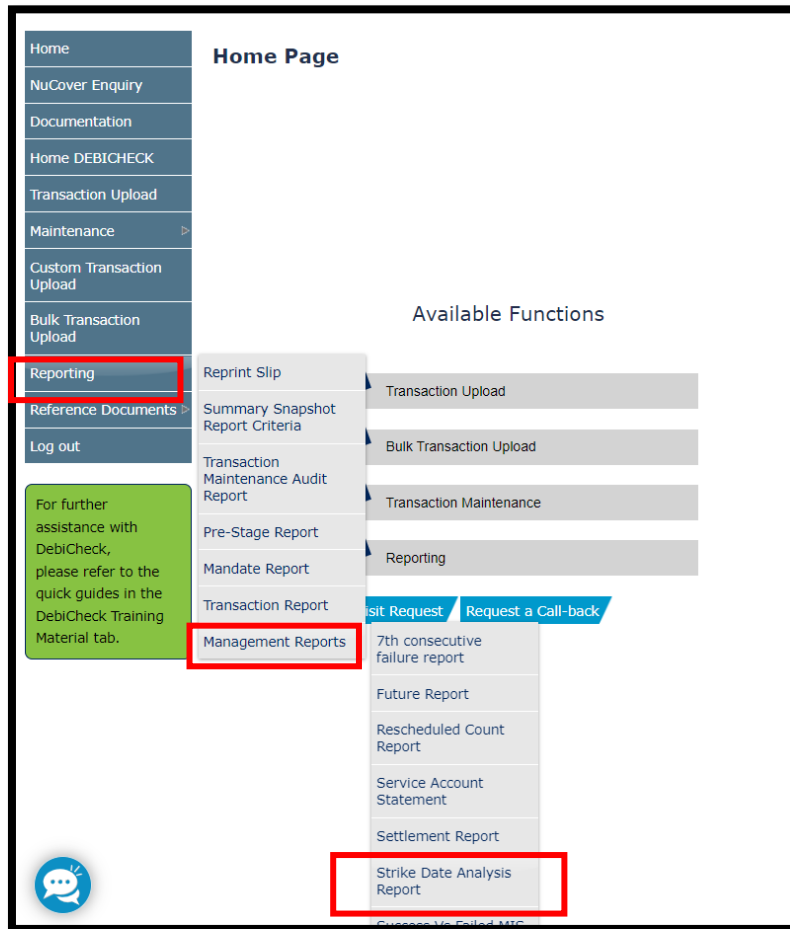


Fig 1 – DebiCheck Management Reports

Step 2: Enter the consumer's ID number

Fig 2 - ID number mandatory with requested disclaimer added

Note: The merchant must get the consent of the client prior to running this report.

Step 3: The following report will be displayed

Strike Date

View Strike Date Analysis

Success: 1% Cancelled: 99% Suspended: 0%

Failed: 0% Disputes: 0% Average Instalments: R 2.75

Show 10 entries Search:

Response day	Success	Failed	Cancelled	Disputes	Suspended	Total
19	0	0	45	0	0	45
24	0	0	35	0	0	35
25	2	0	0	0	0	2

Showing 11 to 13 of 13 entries Previous 1 2 Next

Fig 3.1 - Strike Date Analysis report

View Multiple Account Analysis

Success: 66% Cancelled: 24% Suspended: 0%

Failed: 9% Disputes: 1% Average Instalments: R 2859.45

Show 10 entries Search:

Account ID	Success	Failed	Cancelled	Disputes	Suspended	Total
6292	1	1	0	0	0	2
243078	12	0	0	0	0	12
3949133	1	2	0	0	0	3
11722169	11	0	0	0	0	11
11891688	7	1	0	7	0	15
20038410	12	0	0	0	0	12
21826730	6	0	0	0	0	6
21864950	1	0	0	0	0	1
21977623	12	0	0	0	0	12
21983763	6	1	0	1	0	8

Showing 1 to 10 of 631 entries Previous 1 2 3 4 5 ... 64 Next

Fig 3.2 – Bank Analysis report

Step 4: There is also search function available for the merchant to use. If the report displays multiple dates or bank accounts the merchant can enter in a specific date or account number to refine their search, see Fig 4.

The screenshot displays two sections of a report: 'View Strike Date Analysis' and 'View Multiple Account Analysis'. Both sections include a search bar highlighted with a red box. The 'View Strike Date Analysis' section shows a search for '25' and a table with columns: Response day, Success, Failed, Cancelled, Disputes, Suspended, and Total. The 'View Multiple Account Analysis' section shows a search bar and a table with columns: Account ID, Success, Failed, Cancelled, Disputes, Suspended, and Total.

View Strike Date Analysis

Success: 28% Cancelled: 52% Suspended: 0%

Failed: 19% Disputes: 0% Average Instalments: R 4.06

Show 10 entries Search: 25

Response day	Success	Failed	Cancelled	Disputes	Suspended	Total
25	13	6	0	0	0	19

Showing 1 to 1 of 1 entries (filtered from 20 total entries) Previous 1 Next

View Multiple Account Analysis

Success: 28% Cancelled: 52% Suspended: 0%

Failed: 19% Disputes: 0% Average Instalments: R 4.06

Show 10 entries Search:

Account ID	Success	Failed	Cancelled	Disputes	Suspended	Total
000000000170	54	47	125	0	0	226
623370	2	0	0	0	0	2
0000000062337	14	1	4	0	0	19

Showing 1 to 3 of 3 entries Previous 1 Next

Fig 4 – Strike Date Analysis report displayed on the screen